

TERMS OF USE

1.1 The license for use of the Services is effective until terminated as set forth in these Terms of Service or if you fail to comply with any term or condition of these Terms of Service. In such event, no notice shall be required by Dr. Reddys to effect such termination.

1.2 You agree not to:

- (a) upload, post, email, transmit or otherwise make available any Content that is unlawful, harmful, threatening, abusive, harassing, alarming, distressing, tortuous, defamatory, harassing, vulgar, obscene, libelous, invasive of another's privacy, hateful, or racially, ethnically or otherwise objectionable;
- (b) use the Services to harm minors or make available Content that is harmful to children or minors in any way;
- (c) upload, post, email, transmit or otherwise make available any Content that violates the rights, including any patent, trademark, copyright, intellectual property or other propriety rights, of any party
- (d) use the Services to impersonate any person or entity, or otherwise misrepresent your affiliation with a person or entity;
- (d) forge headers or otherwise manipulate identifiers in order to disguise the origin of any Content transmitted through the Services;
- (e) forge headers or otherwise manipulate identifiers in order to disguise or mislead as to the origin of any Content or communications transmitted through the Services;
- (f) remove any proprietary notices from the Services;

- (g) cause, permit or authorize the modification, creation of derivative works, or translation of the Services without the express permission of Dr. Reddys;
- (h) use the Services for any commercial purpose or the benefit of any third party or any manner not permitted by the licenses granted herein;
- (i) use the Services for fraudulent or unlawful purposes, including for any purposes relating or encouraging money laundering or gambling or otherwise inconsistent with, or contrary to, applicable laws;
- (j) attempt to decompile, reverse engineer, disassemble or hack the Services (or any portion thereof) or any network connected with the Services, or to attempt to breach, defeat or overcome any authentication measures, encryption technology or security measures implemented by Dr. Reddys with respect to the Services, any network connected to or associated with the Services, and/or any data transmitted, processed or stored by Dr. Reddys;
- (k) upload, post, email, transmit or otherwise make available any Content containing any software viruses or any other computer code, file or program designed to interrupt, destroy, alter and/or limit the functionality of the Services and/or any computer resource belonging to Dr. Reddys or its Users;
- (I) upload, post, email, transmit or otherwise make available any Content that threatens the unity, integrity, defence, security or sovereignty of the nation or jurisdiction from which you are accessing or using the services, friendly relations with foreign states, or public order, or causes incitement to the commission of any cognisable offence or prevents investigation of any offence or is insulting to other nations;
- (m) attempt to solicit, harvest or collect any information about or regarding other Users or Account holders, including without



limitation any personal data, account information, passwords or other information;

- (n) attempt or gain unauthorized access to any portion or feature of the Services including any other User's account;
- (o) upload, post, email, transmit or otherwise make available any Content that you do not have a right to make available under any law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);
- (p) upload, post, email, transmit or otherwise make available any Content that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party;
- (q) upload, post, email, transmit or otherwise make available any unsolicited or unauthorised advertising, promotional materials, "junk mail," "spam," "chain letters," "pyramid schemes," or any other unauthorised form of solicitation;
- (r) upload, post, email, transmit or otherwise make available any material that contains software viruses, worms, Trojan-horses or any other computer code, routines, files or programs designed to directly or indirectly interfere with, manipulate, interrupt, destroy or limit the functionality or integrity of any computer software or hardware or data or telecommunications equipment;
- (s) use any modified, hacked, or other unauthorized version of the Services, including to cheat, gain unfair advantage relative to other Users, or for any other purpose;
- (t) disrupt the normal flow of dialogue, cause a screen to "scroll" faster than other users of the Services are able to type, or otherwise act in a manner that negatively affects other users' ability to engage in real time exchanges;

- (u) interfere with, manipulate or disrupt the Services or servers or networks connected to the Services or any other User's use and enjoyment of the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Services;
- (v) take any action or engage in any conduct that could directly or indirectly damage, disable, overburden, or impair the Services or the servers or networks connected to the Services;
- (w) use the Services to intentionally or unintentionally violate any applicable local, state, national or international law, rule, code, directive, guideline, policy or regulation including without limitation laws and requirements (whether or not having the force of law) relating to anti-money laundering or counter-terrorism;
- (x) use the Services to provide material support or resources (or to conceal or disguise the nature, location, source, or ownership of material support or resources) to any organization(s).
- (y) make, enable, cause or permit, any transactions (including payments or financial transactions) that you are not authorized to;
- (z) create, access or use multiple Accounts to with respect to any Game or Service;
- (aa) attempt to sell or transfer your Account or any associated Virtual Items to any third party in any manner;
- (bb) use the Services to violate the privacy of others or to "stalk" or otherwise harass another;
- (cc) facilitate or encourage any violation of these Terms of Service or our other policies, including the Privacy Policy, as amended from time to time; and/or
- (dd) use the Services to collect or store personal data about other Users in connection with the prohibited conduct and activities set forth above.



- 1.3 You understand that all Content, whether publicly posted or privately transmitted, is the sole responsibility of the person from whom such Content originated. This means that you, and not Dr. Reddys, are entirely responsible for all Content that you create, upload, post, email, transmit, communicate or otherwise make available through the Services. Dr. Reddys does not control the Content posted through the Services and, as such, does not guarantee the accuracy, integrity, or quality or legality of such Content. You understand that by using the Services, you may be exposed to Content that you may consider to be offensive, indecent or objectionable. If you believe that any Content violates the Terms of Service (including paragraph 1.2 above), please notify us immediately. We will make reasonable endeavours to remove objectionable Content complained about within a reasonable time in accordance with applicable law. However, under no circumstances will Dr. Reddys be liable in any way for any Content, including, but not limited to, any errors or omissions in any Content, or any loss or damage of any kind incurred as a result of the use of, or reliance on, any Content posted, emailed, transmitted or otherwise made available through the Services.
- 1.4 You acknowledge that Dr. Reddys may or may not pre-screen Content made available or communicated by Users, but that Dr. Reddys and its designees shall have the right (but not the obligation) in their sole discretion to review, pre-screen, refuse, delete and/or remove any Account or Content that is available through the Services for any reason. Without limiting the foregoing, Dr. Reddys and its designees shall have the right to remove any Account or Content that violates these Terms of Service, if we receive a complaint from another user, if we receive a notice of intellectual property infringement or other legal instruction for removal (including but not

limited to any notice, instruction or order by any regulatory or governmental body, or a court of competent jurisdiction to remove, suspend, freeze or delete any Account or Content), or if we believe in good faith that such Account or Content is otherwise objectionable or in violation of applicable law. We may also block or block delivery of a communication (including without limitation status updates, postings, messages and/or chats) to or from the Services as part of our effort to protect the Services or our Users, or otherwise enforce the provisions of these Terms and Conditions. You agree that you must evaluate, and bear all risks associated with, the use of any Content, including, without limitation, any reliance on the accuracy, completeness, or usefulness of such Content. In this regard, you acknowledge that you may not rely on any Content created by Dr. Reddys or submitted to Dr. Reddys, including without limitation information in Dr. Reddys forums, instant messaging channels and in all other parts of the Services.

- 1.5 In the event your Account is deleted or deactivated in accordance with the preceding Clause 1.4, all Virtual Items and Data in your Account shall be forfeited.
- 1.6 You acknowledge, consent and agree that Dr. Reddys may access, preserve and disclose your Account information and Content if required to do so by law or pursuant to an order of a court or by any governmental or regulatory authority having jurisdiction over Dr. Reddys or in a good faith belief that such access preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce these Terms of Service; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer service; or (e) protect the rights, property or personal safety of Dr. Reddys, its Users, and/or the public.